



**A NEW  
DIRECTION**  
We create opportunity



with University College London



**STEP**

# University College London

## UCL East Schools Engagement Assistant

**Location of role:** Hybrid working  
(60% working from home, 40% in  
UCL offices in Bloomsbury)

**Placement hours:** 36.5 hours per week

**Placement length:** 12 months

**Salary:** London Living Wage (11.05 p/h)

**STEP Strand:** Museum & Galleries

## About UCL East

In our single biggest development since we were founded, UCL is expanding to east London. Located on the Queen Elizabeth Olympic Park, UCL East will be dedicated to disruptive thinking and discovery across disciplines and beyond academic walls, to find solutions to the

biggest challenges for future living. Located in Newham, one of the most socially diverse parts of the UK, we want our staff recruitment to reflect this.

The UCL East Schools Engagement team is part of the Access and Widening Participation Office which leads on the development and implementation of UCL's strategies to widen access to UCL from underrepresented groups. The team will work on this by developing a schools partnership programme with east London schools, supporting UCL East academic programmes to meet their access goals.

The Schools Engagement team works closely with schools to match them with activities from departments all over UCL. The team runs some activities in schools themselves and coordinates a longstanding museum-school programme where UCL staff and students work with museum objects on a range of subjects. The team also works with the other organisations at East Bank, such as London College of Fashion and the V&A museum, on programmes such as a two-week summer school and careers week. There will also be new Saturday clubs for young people in art and film & media.

Visit our website to find out more:

<https://www.ucl.ac.uk/ucl-east/>

## About the role

Join a new team of seven working on all aspects of school's engagement. It's a very varied role where you could be helping deliver a workshop in a school, writing a blog, collating feedback, preparing workshop materials, promoting to teachers, working on careers talks, and events on the Queen Elizabeth Olympic Park. You will be working with people in the university from a range of fascinating subjects, from art and archaeology to engineering and computer science, helping them find the best ways to communicate with local young people.

### Responsibilities

#### General

Planning and delivery of school programmes, gaining an understanding of the steps and actions needed to deliver a range of events, in schools, on UCL campuses, and in UCL's museums. This will include:

- Generating ideas
- Preparing resources and materials
- Developing object-based learning activities
- Interacting with school students in schools and in the museums
- Liaising with teachers to promote programmes and to recruit eligible participants

- Event planning e.g. arranging venues and catering
- Developing and delivering presentations about higher education and UCL to school communities
- Supporting the creation and development of online content including website, Twitter, and YouTube, learning how to produce it.
- Gathering feedback and turning this information into engaging case studies, sharing the story of what UCL is doing in east London
- Supporting colleagues with the delivery of other Access and Widening Participation programmes, resulting in a broad understanding of the role of Widening Participation and the skills to work with a variety of stakeholders
- Personal Work Planning: prioritising tasks and effective communication with line manager regarding work in progress

### **Supporting communications in the team**

- Responding to general enquiries from prospective students, parents and teachers
- Liaising with academic and administrative departments to ensure the smooth delivery of events

### **Supporting administration in the team**

- Keeping accurate, up-to-date records of schools and programme participants
- Keeping accurate, up-to-date financial records
- Developing a strong awareness of child protection and safeguarding procedures
- Undertake all work in line with UCL policies, procedures and regulations and to ensure at all times the promotion of equality of opportunity and non-discrimination, in accordance with UCL's Equal Opportunities policies
- Maintain an awareness and observation of Fire and Health & Safety Regulations
- Any other duties in line with the grade and purpose of the post

### **Special working conditions**

- The team is part of [UCL Student and Registry Services \(SRS\)](#) where all staff are expected to help with major events e.g. enrolment, A-level publication. Staff may be subject to the following, as determined by the Head of Department: restrictions on taking annual leave during the main enrolment period of each academic year, on A-level results day, and/or at times of high workload.
- The UCL East Schools Engagement team delivers events on Saturdays and in the evenings, so some weekend and evening work is required. Occasional overnight work may be required. Time off in lieu will be given.
- The post-holder is required to complete a DBS disclosure at enhanced level as a condition of employment.

## **Other Duties**

- SRS staff may, subject to the agreement of their line manager, be called upon to assist with additional duties relating to Health and Safety, or other roles deriving from other UCL strategies, policies or initiatives
- The precise duties to be undertaken will be agreed between the staff member and their line manager
- All post holders have a responsibility to carry out their duties in a resource efficient way and actively support UCL's Sustainability Strategy, policies and objectives within the remit of their role

Work is directed by the Senior Engagement Officers and UCL East Schools Engagement Manager.

# **Skills and experience**

## **Qualifications, experience, knowledge**

- Qualifications to a GCSE level, with a proficiency in English and maths
- An understanding of east London, and the communities that live and work there
- Experience of volunteer roles within schools, cultural or voluntary sector organisations (desirable)
- Experience of basic data entry (desirable)
- Experience of social media (desirable)

## **Skills and abilities**

- Enthusiasm for promoting education opportunities to young east London
- Ability to work creatively and innovatively to support the delivery of school's activities
- Ability to plan, prioritise and manage a demanding and varied workload
- Good communication skills, both written and spoken
- A good level of numeracy
- Excellent IT skills
- Good interpersonal skills and ability to develop good working relationships with colleagues
- The ability to pay meticulous attention to detail
- Ability to quickly acquire knowledge of schools and colleges
- A commitment to high quality service delivery

## UCL Ways of working for professional services

- Being able to multi-task, effectively keeping various tasks in hand at the same time
- Being a collaborative member of your team
- Understanding your objectives and making realistic plans to deliver them

The Ways of Working listed here are the Ways of Working used at the application and interview stage of selection. For a full list of the Ways of Working that apply to this post see <https://www.ucl.ac.uk/human-resources/policies-advice/ways-working/grade-5>

## About STEP

STEP is a training programme for young East Londoners local to the Olympic Park, who are ready to bring ideas, creative energy and perspectives to the creative and cultural sector. You must be;

- Aged 18 to 30
- Resident of Hackney, Newham, Tower Hamlets and Waltham Forest and have attended school or college in these boroughs

Through STEP, you'll get paid London Living Wage over a 12-month training programme to develop a range of skills and creative approaches and build on your network across different organisations or departments. You'll complete a work-based placement, grow as part of a peer network, take part in regular professional development workshops, and get a budget to produce a collaborative project. We'll also connect you with a specialist industry mentor, provide careers coaching and continue to offer support as part of our community after the programme.

## How to apply

Complete our STEP application form by 10am on 03 May 2022, you can upload video or audio responses.

### STEP application form:

<https://bit.ly/3ieiStz>

# For more information

If you require information in an alternative format, or want to speak to us about any access requirements, please contact us at [goodgrowthhub@anewdirection.org.uk](mailto:goodgrowthhub@anewdirection.org.uk)

Go to the Good Growth Hub website to find out more here about the STEP programme, book in to attend one of our information sessions, hear from STEP alumni and read our application guide for some expert tips.

<https://goodgrowthhub.org.uk/programmes/step>

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**GOOD  
GROWTH  
HUB**